Kiosk Technology, MP4 Player, Electronic Tablet/Notebook & Inmate Secure Email

Functionality, Convenience, Ease, Security and Durability. **The Edge** pod kiosk is the corrections industry's leading inmate self-service system.

The Department of Corrections is planning to add kiosks for inmate access to services during 2016.

The touch-screen kiosk allows inmates to:

- Communicate with family members through Access Secure Mail, which security will screen.
- Navigate in English or Spanish

Future considerations:

- Access account balances, transaction history and view account information in real time
- Place commissary orders
- Sync MP4 players and purchase media from prepaid accounts via Access to Entertainment
- View facility bulletins and information
- Sync tablets and purchase media from prepaid accounts via Access to Entertainment
- Receive approved photos from family and friends through Access Secure Photo
- Submit a paperless grievance or appeal form
- Create requests to service staff and review responses

The WIDOC is in the early phases of establishing inmate kiosk technology and other features. As we implement phases we will let users know of progress and availability. Thanks for your patience during this time.